Concepts of social franchising in securing sustainable O&M of sanitation facilities in schools

Jay Bhagwan, WRC
Sanitation in crisis – right to dignity

SA toilet crisis to take top priority

September 9 2012 at 03:39pm
By Michael Mpolu

Report reveals extent of toilet crisis

The sanitation crisis has escalated to President Jacob Zuma’s doorstep.

More than a quarter of households across the country have to live with toilets that stop working soon after they are installed and 11 percent of households – almost 1.4 million – do not have basic sanitation facilities at all.
Management of Existing (and Future) Infrastructure

Social Franchising

Development of a Framework for Franchising in the Water Services Sector in South Africa
Kevin Wall, 2005

“Going with the Franchising Flow” An Exploration of partnerships for the operation and maintenance of water services infrastructure
Kevin Wall & Oliver Ive, 2010

Social Franchising Partnerships for Operation and Maintenance of Water Services: Lessons and Experiences from an Eastern Cape Pilot
Kevin Wall & Oliver Ive, 2013

Theory based

Practice based
- Expanding to deliver services to more educational districts (>1300 rural schools) and households in Amathole District & Buffalo City.
- Development of improved methodologies
- Potential expansion for the scope of work to further areas
- The inclusion of new technologies and approaches (African Water Facility)
- Competition and Market Development
Before and after