

CHECKLIST ON HUMAN RIGHTS TO SANITATION FOR SMALL SCALE SANITATION AND HYGIENE PROVIDERS

The Business Case for including human rights to sanitation

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Introduction

- **Right to Sanitation**

In 2010, the UN General Assembly declared the right to drinking water and sanitation as essential to the full enjoyment of life and all human rights. In 2015, the UNGA reaffirmed the right to water and the right to sanitation, recognising them as distinct rights, although related and both stemming from the right to an adequate standard of living.

- **Why it matters to businesses**

UN Guiding Principles on Business and Human Rights (2011): Business enterprises and other suppliers/operators are required to comply with all applicable laws and need to respect human rights.

- **Objective of this checklist**

To provide a self-assessment tool based on human rights for informal providers or entrepreneurs delivering services in the sanitation and hygiene sectors. This checklist aims to assist these entrepreneurs to carry out their business activity in compliance with human rights.

Criteria

- **Availability**

Sanitation facilities must be available in each household or immediate vicinity.

- **Quality**

Sanitation and hygiene facilities must be safe to use and prevent contact between people, waste products and excreta.

- **Acceptability**

Sanitation facilities and services must be culturally and socially acceptable.

Criteria

- **Accessibility**

Sanitation services must be physically accessible to everyone, including those with special needs (i.e. disabled, children, older people, etc).

- **Affordability**

Access to sanitation and menstrual hygiene facilities and services must be done at a price that is affordable for all people, without forcing them to resort to other unsafe alternatives.

Checklist

<p>➔ ACCEPTABILITY</p> <p>Sanitation facilities and services must be culturally and socially acceptable. Sanitation and hygiene facilities must meet social or cultural norms from a user's perspective, for example, the privacy of sanitation facilities, the design of the facility.</p>	Is the service I am providing well accepted by my clients (type of facility, location, gender-separate, etc.)?	<input type="checkbox"/> Yes <input type="checkbox"/> No
	Do I enable feedback from clients as to their satisfaction with the type and standard of the service and maintenance?	<input type="checkbox"/> Yes <input type="checkbox"/> No
	Do I discuss options and opportunities with local communities to make the business well accepted and integrated?	<input type="checkbox"/> Yes <input type="checkbox"/> No
<p>EXAMPLES AND ADVICE FOR IMPROVEMENT IN IMPLEMENTATION</p>	<ul style="list-style-type: none"> ▶ Ask your clients and other community members to explore what is acceptable to them. ▶ Try different treatment systems to see which is preferred. ▶ Have participatory discussions with the community. 	

Thank you!

Find our checklists at:

<http://humanright2water.org/2133-2/>

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